

INFORMATION SESSION ON THE NEW DEAL FOR CONSUMERS PACKAGE

In its 2018 [Work Programme](#), the European Commission announced that in the first quarter of 2018 it plans to propose 'A New Deal for Consumers' – a revision of the EU consumer directives. The revision follows the [Fitness Check of EU consumer and marketing laws](#) and the evaluation of the Consumer Rights Directive, which were finalised in [May 2017](#) and which showed that the current EU consumer law was still fit for purpose, but that some targeted revisions were necessary.

In June 2017, the Commission [published](#) an inception impact assessment for a targeted revision of EU consumer law directives, in which it announced that possible legislative action could include:

- providing consumers with rights to individual remedies/redress against unfair commercial practices (by amending the [Unfair Commercial Practices Directive](#));
- ensuring more proportionate, effective and deterrent financial penalties to tackle breaches of consumer laws (by amending the Unfair Commercial Practices Directive, [Unfair Contract Terms Directive](#), [Consumer Rights Directive](#) and [Price Indication Directive](#));
- introducing additional transparency requirements for online platforms, especially on whom consumers conclude contracts with when buying on online platforms (by amending the Consumer Rights Directive);
- extending some consumer rights to contracts where consumers provide data instead of paying with money (by amending the Consumer Rights Directive);
- simplifying some rules and requirements, such as information requirements and rules on sending back goods and reimbursement (by amending the Consumer Rights Directive and/or Unfair Commercial Practices Directive).

In October 2017, the Commission also [published](#) an inception impact assessment for a revision of the Injunctions Directive, with a view of fully exploiting the potential of injunctions by addressing the main problems faced by consumers in obtaining redress, and by diminishing significant disparities among Member States in the level of the use of the injunction procedure and its effectiveness. In this document, the Commission announced that the revision of the Injunction Directive would be presented as a 'New Deal for Consumers' package together with the revision of the previously mentioned EU consumer law directives.

The new package is expected to be adopted on April 11, 2018.